UCI’s Enforcement division was faced with a challenge: how to improve staff efficiency, productivity and time management in order to improve community interaction and engagement. Enforcement representatives handle a wide variety of duties including motorist assistance, monitoring and reporting field conditions, searching for scofflaws, sustainable transportation permit plate lookups and deduction, citation issuance, and operating a virtual permit management system using license plate recognition in housing areas. As no product on the open market fit UCI’s needs for both improved efficiency and community engagement, it became necessary for a departmental work team to conceptualize and create its own solution. The end result is inField, a mobile application utilized by UCI Transportation enforcement representatives on their smart phones, giving them access to real-time information, search functions, and the ability to use online forms and existing databases to complete tasks.